



MSK Community Appointment Day

by Sussex MSK Partnership

Here

What Matters To You

An opportunity to understand what matters the most to you and explore what information and guidance can help you on your journey. You may be asked questions to start to consider what matters most to you about your problem, what your main aim of speaking to us is, and what you have tried so far to help.

"Everything ran smoothly. Lots of people with lots of knowledge, would defo give you ★★★★★ "

"I liked the atmosphere and behaviour of staff. Everyone was lovely and anxious to help me. I liked both areas I was sent to, especially rehab because the lady there was extremely kind and went above and beyond with trying to help me."

"So good to be able to talk to someone who understands your problem everyone was so helpful. This day is a really good idea."

"All areas were brilliant couldn't fault any professional. Discreet and willing to listen."

"The interaction with people that 'listen' has made me feel so motivated. This has been a very pleasurable experience."

"Really good. I liked the having 'everything in one place' setup. Very holistic. Allowed me to raise things I may not otherwise have mentioned."

"One stop shop approach is good. Seeing an initial professional and then move onto another without the need for making further appointments."

"A very good way to get to see the right people. I liked the idea of being moved through the different sections in turn, as your needs required."

"Thanks for making this day possible. I didn't know what to expect but I needed answers and the informal setting was relaxing to allow proper dialogue on things that the patient is concerned about. Five stars."

"All very quick & effective. Helpful to have all professionals in one place. Didn't feel like a tick box."

"Found the new service really useful. What would have taken a few months was made possible in 1.5 hours."

"No time constraints. Everyone was attentive and fully engaged, wishing to do their best to find a solution."

"Fantastic set up - I was seen very quickly, given good advice & received an excellent outcome."

"Everyone listened then offered help from other areas/people. They were really caring and did not dismiss my symptoms."

"I found each area really helpful, every member of staff I saw sympathetic, understanding and amazing. I felt listened to and not judged."