



Invitation to quote - Social Impact Framework development

Goals

Work with us to create a social impact framework to describe, measure and report on the social impact Here creates, which helps us to focus on where we can do more and go further. We aim to report annually externally on our social impact, and use the framework internally to help us develop consistently across our organisation, services and locations.

Deliverables

- A Social Impact Framework document or process map and report templates
- Playbook or how to guide for staff to support embedding into their existing ways of working
- Understanding of any training or cultural needs within staff team, potentially supporting us to use the framework and report on our social impact this first year

About us

Here is a not-for-profit social enterprise. Our purpose is to provide exceptional care for everyone. We work with forward-thinking partners to create and deliver outstanding personalised healthcare for the whole community. We collaborate with organisations from community groups, charities, public health bodies and NHS providers to tackle the big challenges in delivering healthcare. Together, we provide outstanding healthcare services, develop bold solutions to transform long-term conditions and provide award-winning digital tools and training for healthcare professionals.

This work is likely to involve working with colleagues across several teams, both people-facing service delivery teams and internal folks who work on strategy, culture and comms. We already have detailed reporting for service delivery and environmental impact. We will also want to include stakeholders such as our Health Builders and potentially other partners.

We're based in Brighton, a mile north of the station, and have space to host workshops or meetings that you facilitate for us.

About you

You have experience in helping social purpose organisations define, measure and report on their social impact using a range of tried and tested methods. Please let us know your recent experience of similar work, and provide any references or published work you can.

You may have other ideas on how to help us reach our goal, we're open to learning from you.

Timeline

We hope the project will start in October 2024 and be complete by the end of March 2025 in order for us to have a completed, tested framework for use in reporting on financial year 24-25.

Practicalities

Budget: £10k

Format of response: Up to 3 sides of A4 outlining your approach, your credentials, what you will produce for us, and a budget.

Deadline for response: 19th September 2024

To discuss the brief or to submit your quote, please email: jo.crease@nhs.net